

## CQC Statement of Purpose 2018-19

*Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4), the registering body (St Johns House GP Surgery) is required to provide to the Care Quality Commission a statement of purpose.*

# CLAY LANE MEDICAL PRACTICE

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## Clay Lane Health Centre

5 – Clay Lane – Coventry – CV2 4LJ

## Dr M El Kashoty & Dr Olu Imoru (GP Partners)

[www.claylanemedicalpractice.co.uk](http://www.claylanemedicalpractice.co.uk)

**Registered GP manager:** *Dr Olu Imoru*

**Practice manager:** *Saddam Hussain*

Clay Lane Medical Practice is a partnership. There are two partners and three long term locum GPs.

**Dr Nelofer Ali (Female GP)**

**Dr Faiza Baloch (Female GP)**

**Dr Albert Obot (Female GP)**

The Practice also employs a Nurse Practitioner who is able to prescribe a range of drugs for patients and holds daily surgeries in unison with the on-call GP. The Practice has a team of practice nurses, a health care assistant and medicine management team.

### Our Team:

**Practice Manager** / Caldicott Guardian –Saddam Hussain

**Reception Manager** – Rosalind Moore

**Office Manager** – Sarah Owonaruighe

**Advance Nurse Practitioner:** Dharmadeo Kissoondoyal (Anil)

**Practice Nurses:** Dympna Moore, Salina Slater & Pamela-Pierre-Louise

**Health Care Assistant:** Seema Shahzad

**Medicine Management:** Jennifer Cronin

**Scanning /Data Input clerk** – Tracey Robson

**Receptionists** – Marie Griffiths, Jayne Greenway, Sonita Giga, Cathy Kelly, Jasbinder Hayre, Lebia Fakae

Clay Lane Medical Practice located in a modern building close to the town centre of Coventry and Coventry City University Campus. The Practice has a General Medical Services contract with the local health organisation Coventry & Rugby

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Commissioning Group and offers directly and locally enhanced services to its patients. Clay Lane Medical Practice is also a member of Coventry GP Alliance who offers wide range of services and extended hours.

### Our Aims and Objectives

- We aim to ensure high quality, safe and effective general/personal medical services and environment
- To provide monitored, audited and continually improving healthcare services
- To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice
- To improve Clinical and Non-clinical risk management
- To reduce risk in specific clinical risk areas and facilities
- To improve environment and capacity
- To improve vigilance for unforeseen emergencies
- To optimise performance against key targets and core standards
- To meet key targets set by the Clinical Commissioning Group in Coventry.
- To participate effectively in the local Cluster Group of GP Practices
- To meet Annual Health Check targets
- To become a patient centred organisation
- To improve services offered to patients
- To improve the facilities available for patients at the surgery
- To improve communication between the surgery and the patients
- To encourage the development of an active and effective patient participation group
- To recruit, retain and develop a highly motivated and appropriately skilled workforce
- To enhance performance of the workforce
- To develop management capability
- To guide the employees in accordance with the Equalities Scheme
- To continue the development of the Estate
- To ensure effective management and governance systems
- To ensure robust corporate processes at the Commissioning Board level

The registered activities and service types have been agreed by the Clay Lane Medical Practice and its Registered Manager, the Partners and the Practice Manager in accordance with CQC guidance. Services are described under registered activity and Service Type.

## CQC Statement of Purpose 2018-19

### The regulated activities under CQC are:

- Personal Care
- Treatment of disease, disorder or injury
- Surgical Procedures
- Diagnostic & Screening Procedures

### The regulated services provided by Clay Lane Medical Practice

- Routine medical checks and general/personal medical services
- NHS relevant prescriptions and medications or a private prescription can be issued.
- **Immunisations, e.g. Childhood Immunisations, Influenza, Pneumonia, and Shingles, Foreign travel advice and immunisation**
- **Weight loss and Dietician clinic lifestyle management** - We have a weight reduction clinic which is run to offer help, support and advice to patients who want to lose weight and maintain a healthier lifestyle.
- **Smoking Cessation** - Any patient who is a smoker and ready to stop smoking will be seen by one of our advisers for an assessment.
- **Asthma/Respiratory clinic** – The Surgery has facilities for and spirometry / lung function testing.
- **Diabetic clinic** – The Surgery operates a diabetes clinic regularly to provide ongoing care for our diabetic patients and run by trained nurses and supervised by GP Partners.
- **Ear syringing** - Practice has facilities for ear syringing for our patients.
- **Pneumonia/Flu vaccination** - At Clay Lane Medical Practice we offer 'at risk' groups the flu vaccine at a certain time each year to protect you against the flu virus. The Practice also offers pneumonia to patients aged 65 and over.
- **Health Checks** – Practice offers health checks to patients aged 40 and over.
- **Midwifery** - The community midwives hold their own clinics at Clay Lane for patients at our Surgery. They supervise antenatal care, undertake deliveries in hospital and at home where appropriate.
- **Minor Surgery** - We offer a number of minor operations/surgeries & joint injections. The minor operations are held with Dr M El Kashoty.
- **Cervical Screening** - At Clay Lane Medical Practice, our nurses are qualified to carry out cervical screening and tests in the form of cervical smears.
- **Multi-disciplinary Team meeting** - **The Surgery holds regular team meetings with other service providers reviewing palliative care and safeguarding issues.**

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Our practice ethos is to strive towards a partnership between patients and health professionals based on the following key facets:

### ***Mutual Respect***

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at Clay Lane Health Centre is committed to deliver an excellent service. We ask all patients to highlight any discrepancies and to offer the same commitment in return.

### ***'Holistic' Care***

We treat 'patients' and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

### ***Continuity of Care and the 'Therapeutic relationship'***

Building and maintaining a strong relationship between doctors, health professionals, and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we would encourage you to continue seeing the same health professional and wherever possible we will facilitate this through our appointments system. However, if you have a new problem, the doctor or nurse that you normally see is not available, or you would like to see someone else then we would encourage you to see any of the doctors or nurses at the practice.

### ***Learning and Training***

We believe in "life-long learning" and all the health professionals here and administrative staff, undergo an annual appraisal where learning and development needs are identified. We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both 'self-limiting' and long-term illnesses

### ***Open List***

The Practice has an open list policy and accepts patients who are resident and newly resident in the defined practice area, (Up to 2.5 miles radius of CV2 4LJ)

Dr M El Kashoty  
Dr Olu Imoru

Statement Reviewed: November 2018 by Practice Manager & Partners

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